

THE ORDERING PROCESS

As the precious metals markets are volatile in nature, pricing quotations change from minute to minute. Due to this price volatility, there are two methods a client may use for the purchase of bullion.

Whichever way you choose to purchase, buying precious metals from Lakeshore Trading is quick, easy and secure. Once you have decided on what and how much to purchase, your Account Representative will assist you in executing your order over the phone or via e-mail. There are two ways in which you may place an order.

ORDER PROCESS # 1

- 1) Decide how much you initially want to spend
- 2) Call or e-mail us to discuss your requirements in the way of precious metals.
- 3) Transfer us the amount you want to spend
- 4) AFTER, and only after we have received your funds we will then process your order for the bullion you require.
- 5) Send us your delivery instructions, as well as contact information
- 6) Your order will be sent directly to you via an insured courier and your balance will be transferred back to you

ORDER PROCESS # 2

- 1) Call us on (011) 467 0681 or send us an e-mail on info@lakeshoretrading.co.za (As we often experience faults on our landline you may also call on 083 427 4584). We will provide you a current quote for the item (s) you wish to purchase. Quoted prices include VAT, insured delivery to your door or place of storage.
- 2) If you agree to the price and confirm your order, we will send confirmation of this via e-mail.
- 3) Your payment for your precious metals must be initiated on the day of purchase by electronic transfer.
- 4) Upon good payment, your order will be processed for delivery to you, personally.
- 5) You must send us via e-mail your physical address so we can instruct the courier service.
- 6) Your order will be sent to you within 3 days of receipt of payment

BANK DETAILS FOR LAKESHORE

Account Holder	Lakeshore Trading – Current Account
Bank	ABSA
Branch Name	Fourways
Bank Account Number	4070351209
Branch Code	632005